

Accounts Receivable current debt position as at 18th January 2021

Invoice category / status	Brief description of category	Number of invoices	Total value of invoices £
All other invoices including DD future collections	All invoices not on hold or in any of the other categories listed. Note that this includes all invoices on Direct Debit payment method so £838,780 of this figure is scheduled to be collected at a future date.	7896	11,903,553.64
Invoices with instalment plans (non Direct Debit)	Invoices with a negotiated instalment plan in place (monitored monthly) with any payment method except Direct Debit	117	236,216.91
Disputed invoices	Invoices with disputes raised by the customer or that have been returned as undeliverable by Royal Mail	265	200,057.09
Invoices with Direct Debit admin processes underway (various)	Various reasons such as may be waiting for a DD mandate to be returned, or have a change notified by bacs	66	148,161.60
Awaiting Evidence of debt	Debt has been vetted by AR Team and identified as ready for referral to Legal Debt Recovery Team but waiting for the Service Dept to provide the evidence of the debt before it can be referred.	145	51,228.45
Referred to Legal	Debts that are live with Legal Debt Recovery Team	407	484,442.25
Awaiting Probate or Sale Pending	Waiting for the completion of probate or sale of property - payment is expected	9	30,515.93
Pending Write Offs (non-secured)	Invoices identified for write off and are awaiting final approval before they can be closed on the system - 2 write off reports are submitted each year	284	395,777.15

Pending Write Offs (secured with a Land Registry Charge)	Invoices identified for write off where the debt is secured against a Land Registry charge. They follow the same approval process as other write offs but there is a good prospect of recovery	6	14,174.89
	TOTALS	9195	13,464,127.91